



open Doors
YOUTH SERVICE INC.



2018-19

Annual Report

WELCOME

CONTENTS

MISSION STATEMENT

Open Doors Youth Service is Queensland's leading youth homelessness and support service enriching the lives of young people with diverse genders, sexualities and bodies.

We support high-risk and at-risk young people in developmentally and culturally appropriate ways to provide individual, group-based and family support to enhance connections to family, culture and community.

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OUR BOARD



PETER SOLOWY - CHAIRPERSON

Peter is an industry recognised Management Consultant in the HR technology industry. He holds the degrees of Masters of Business Administration and Masters of Project Management.



TYRONE SHANDIMAN - VICE CHAIRPERSON

Tyrone is the founder and Managing Director of Strata Insurance Solutions and has worked as a volunteer on boards for over six years including Pride Business Network and Open Doors.



CASSIE DAVIS - SECRETARY

Cassie is a senior psychologist and chairs our alcohol and drug subcommittee.



RHYS PAXTON - GENERAL MEMBER

Rhys is an experienced business development specialist with a track record building successful relationships and partnerships as well as developing and implementing organisational strategic plans. He has worked across government and the private sector in a variety of roles across social infrastructure, urban development, energy and resources.



BEC JOHNSON

Bec is a Gooreng Gooreng woman, and connected to the Tarlibelang Bunda people. She has over 20 years in working in Aboriginal and Torres Strait Islander, Sister Girl, Brother Boy and LGBTIQ Communities on local, state and national platforms. She is the co-founder of Indigilez Women's Leadership & Support Group, for Aboriginal and Torres Strait Islander Lesbian, Same Attracted and Bisexual women.



SHAY JOHNSTON - GENERAL MEMBER

Shay is a risk, compliance and governance specialist with a long background in the Financial Services industry. In her corporate life she has led large assurance and audit teams, managed regulatory and conduct risks and led risk profiling, controls assurance and compliance planning activities across diverse areas.



NICK BAKER - GENERAL MEMBER

Nick is studying to become a clinical psychologist and is currently publishing his thesis in LGBTIQA+ relationships. Nick chairs our Youth Reference Committee and is our Youth Representative Board Member.



NIKKI GOODWIN - GENERAL MEMBER

Nikki is a qualified Social Worker and is a member of the LGBTI+ community. Nikki's background is with a nationally recognised telephone crisis line for children, with kids in out of home care, youth in correctional facilities and women and children escaping domestic violence.



SARAH DEAN - GENERAL MEMBER

Sarah is a corporate lawyer specialising in corporate advisory and mergers and acquisitions. She regularly advises clients on major projects and commercial transactions and corporate governance.

OUR TEAM



CHRIS PICKARD - GENERAL MANAGER

Chris' lived experience as a member of the LGBTI community allows him to provide insight into many of the issues the young people that enter our space are experiencing or feeling. He holds a Bachelor of Psychological Science and his professional history is in HR - Training & Development.



SHAYE AUSTIN

Shaye, a Registered Nurse and proud member of the LGBTIQAP+ community, is passionate and committed to supporting young people experiencing significant life changes and challenges. Shaye has a particular interest in Adolescent mental health, gender health and sexual health specifically.



BRIDGET MACRAE

Bridget has worked in counselling and mental health since graduating from her Psychology degree in 2012. Bridget has been passionate about working with sexuality and gender diversity for many years, from working with not for profits on developing their competency and accessibility of their services for the LGBTIQAP+ communities, as well as working directly with the community.



JAMIE BLAKE

Jamie is a Youth Worker who is a member of the LGBTIQ community. Jamie has a passion for working with and supporting young people, particularly gender diversity issues. Jamie understands the challenges faced by gender diverse young people. His knowledge and personal experiences allow him to not only support gender diverse young people but to also understand and have personal insight into difficult life experiences.



MIKARLA TEAGUE

Mikarla is an Artist, Activist and Arts Therapist who exhibits and facilitates both nationally and internationally within human rights and equality showcases and organisations. Mikarla is a proud and longstanding member of the LGBTIQ+ community, joining Open Doors as their resident Group Facilitator and Arts Therapist, most notably co-facilitating the Jelly Beans and Art Therapy Group Programs.



NIKKI WHITMORE

Nikki is a cisgender queer femme (pronouns she/her) who is a Social Worker by education and has 10 years' experience supporting LGBTIQAP+ Sistergirl and Brotherboy young people and communities. Nikki believes in the politics of kindness, education as liberation, interdependence, transformative justice, healing justice and last but not least, the power of hydration.



LIANNE SANDERSON

Lianne is a Youth and Family Support Worker and a proud member of the LGBTIQAP+ community. Lianne began her work with Open Doors Youth Service on Student Placement for University and feels incredibly privileged to have been offered a position within the team.



ROCKY BYRNE

Rochelle is a proud Gorri woman from Northern NSW but has lived and worked in Queensland for the last 23 years. Rochelle has worked in Community Controlled and Non-Government sector following her passion of empowering and supporting families, youth and children. Rochelle has focus on Aboriginal and Torres Strait Islander LGBTIQ+ and supporting young people with their Health and Wellbeing, including cultural connections, building resilience and belonging.



PAULA NIXON

Paula has been pivotal in amazing change within the organisation over the past couple of years. She has worked in the not for profit sector, in such areas as sexual assault, homelessness, domestic violence, disability and currently with the LGBTIQ community. Paula has served on the boards of Sunshine Welfare and Remedial Association, Queensland Youth Housing Coalition and is currently the Treasurer for Children by Choice.

STAFF & VOLUNTEERS



Queensland
**Mental Health
Commission**



Australian Government
Department of Social Services



phn
BRISBANE NORTH
An Australian Government Initiative

GENERAL MANAGER
Chris Pickard

COMMUNITY ENGAGEMENT & OPERATIONS
Youth and Family Support Worker:
Shaye Austin

RECONNECT PROGRAM
Youth Support Worker, Team Leader: Nikki Whitmore

ALCOHOL AND DRUG PROGRAM
Counsellor: Bridget Macrae
Youth Worker: Rocky Byrne

JELLYBEANS
Youth and Family Support Worker: Jamie Blake

ART THERAPY
Art Therapist: Mikarla Teague

SUICIDE INTERVENTION PROGRAM
Youth Support Worker: Lianne Sanderson

ADMINISTRATION
Finance Officer: Paula Nixon

VOLUNTEERS
Gary Woodhouse
Nat Collura
Jay Kiely
Paige Wilcox
Pheonix Harvey
Phoebe Atkinson

Marc Uccello
Keith Van Haeften
Nick Baker
Niko Martin
Kate McGrath
Ashleigh Black

Cilla Dalton
Ian Vogt
Taz Clay

STREETSMART

ACTION AGAINST HOMELESSNESS



Queensland Government
Queensland Health

OUR FUNDING

OUR PROGRAMS



Reconnect Program

For young LGBTIQAP+SB people between the ages of 12 to 17 who are homeless or at risk of homelessness



Drop In

Meet other young LGBTIQAP+SB people in a safe and friendly environment where everyone can be who they are, whatever that may be



Jellybeans

A social support group for gender diverse and gender queer young people and those questioning their (genede)r identity



Sexual Health Testing

RAPID HIV and sexual health testing for young people in partnership with UQ, HIV Foundation QLD and ViiV Healthcare



Young and Proud

A social support group for LGBTIQAP+SB young people aged between 18 and 24



Alcohol and Other Drugs Intervention

Outreach service for those LGBTIQAP+SB people with substance use concerns



Queeriosity

The Youth Week Queer Youth Festival Queeriosity is an extravaganza of art, music, culture and community



Suicide Intervention

Part of the National Suicide Prevention Trial, case work and psychological support are provided to young people experiencing suicidality



Pride Art Therapy

Meet other young LGBTIQAP+SB people in a safe and friendly environment where everyone can be who they are, whatever that may be

CHAIRPERSON'S REPORT

We would like to acknowledge the Traditional Custodians of the land on which Open Doors is located and operates, the Jagera people and the Turrbul people and their Elders, past, present, and emerging.

Following several years of growth in funding and services, this year the Board of Open Doors have focused our attention on enhancing the delivery of our existing programs. This year we had a change of leadership with former General Manager Pam Barker moving interstate - we would like to thank Pam for her contribution to the service. Following Pam's resignation, the Board were pleased to appoint existing Team Leader Chris Pickard to the role of General Manager. Chris is a stabilising influence on the team and has vast organisational knowledge of Open Doors who brings new energy, ideas and initiatives to the General Manager role.

We are pleased to advise our Reconnect Program, funded by the Department of Social Services, has been given a three-year extension. This provides a level of certainty to our service given Reconnect is a major funding source for Open Doors.

Our implementation plan for the Alcohol and Other Drug Intervention program has been a huge success and we are very pleased to have started taking on clients through this program. We are now working to grow the number of outreach partners and clients we offer our services to.

Our Jellybeans and Art Therapy programs still have no fixed funding and rely on ongoing community donations, short-term corporate grants, and resource intensive fundraising initiatives to continue. To properly run these programs Jellybeans needs \$60k per annum and Art Therapy needs \$80k per annum. Funding for these programs continues to be an ongoing challenge for Open Doors and we have been very grateful for the donations received from the community. We are continuing to seek opportunities for a more permanent government funding source.

For the first time since our incorporation 15 years ago Open Doors is seeking amendments to our constitution to modernise the language to better reflect our changing client base, referencing indigenous young people, streamlining our classes of membership, and the ability to utilise technology in order to facilitate meetings and make decisions. The Board have circulated the proposed changes to all members and are recommending the new constitution is adopted.

This year we have focused on building the foundations of a strong working relationship with gar'ban'djee'lum and Indigilez Women's Leadership group. We look forward to continuing further cultural awareness training and to develop a Reconciliation Action Plan.

We would like to say thank you to the Board who have volunteered their time to help make Open Doors a greater organisation. The Board would also like to sincerely thank all of our amazing employees and volunteers for their dedication and hard work making Open Doors a success.

- Tyrone Shandiman, Vice Chairperson

TREASURER'S REPORT

It has been another mammoth year of change and growth for Open Doors. I'm pleased to report we have grown our portfolio of services due to securing new government funding, allowing us to achieve greater outcomes for our clients and provide a more holistic portfolio of services to our young people.

This year revenue was \$620,307.37 effectively doubling what we received last year. This is due to new government funding from Queensland Health for the AOD program (3-year agreement), Queensland Mental Health Commission for Pride Art Therapy and to provide support during the marriage equality debate (one-off), and the Department of Public Works and Housing's Dignity First Grant (one-off for renovations). As part of the National Suicide Prevention Trial through PHN Brisbane North we have also commenced in partnership with the Centre for Human Potential a Suicide Intervention program. We also received a one-off grant from the Gambling Community Benefit Fund to upgrade our IT systems.

Donations increased by 18.8% to \$83,453.66. Jellybeans, Young and Proud, Queeriosity and Pride Art Therapy still do not have formal funding sources and can only be offered with the continued support from our donors.

A note on the increase in expenses is consistent with the overall increase in activities in the organisation, including a significant increase in staff numbers and hours, and new outreach models requiring two cars to be leased and managed. We ended the year in a great cash positive position of \$302,850.43, the net total members funds after taking into account current assets and current liabilities was \$214,933.42.

I would like to take this opportunity to sincerely thank our funders, community donors, sponsors and supporters. We cannot do this without you and we look forward to having your continued support. Finally, thanks to the wonderful Open Doors Staff, our auditors at Haywards Chartered Accountants, and a special call out to our finance officer Paula Nixon for bringing the financial year to a close and assisting in achieving a great year.

- Peter Solowy

GENERAL MANAGER'S REPORT

During the past 12 months, Open Doors Youth Service has seen many changes and the positive changes show no signs of slowing down. We successfully developed a first of its kind Alcohol and Other Drug (AOD) support program for young LGBTIQ+ people. The outreach model will support young people most in need of such a service who are unable to access us usually. The program is much needed and is continuing to grow. I'd like to take this opportunity to sincerely thank all who have assisted and contributed to this program and supported us relentlessly throughout.

We delivered a ground-breaking and hugely successful Art Therapy program which has seen incredible results for our young people over the past twelve months. Sadly, the funding for this particular program has finished however given the results and the benefit for our young people we will continue to seek opportunity to keep this initiative going.

Open Doors are also incredibly fortunate to be able to participate in the National Suicide Prevention Trial. This trial is vital for the health and wellbeing of young LGBTIQ+ people experiencing mental health concerns and will hopefully provide great information back to government about best-practice and creative initiatives when working with young LGBTIQ+ people and we are truly grateful to be involved in such important work.

In addition to the brand-new programs we have established, we continue to deliver hugely successful existing groups, programs and supports for our wonderful young people which continue to grow.

In April we said goodbye to our previous General Manager, Pam Barker. Pam had been with Open Doors for over 18 months and departed for Sydney to pursue other interests. I'd like to take this opportunity to thank Pam for her work during her time with Open Doors and wish her all the best in her future endeavours.

We were successful in winning a Department of Housing and Public Works grant, the Dignity First grant to renovate our space and improve facilities for young vulnerable people at risk of homelessness. This incredibly generous grant allowed us to completely modernise our space and create a fresh, colourful and inviting area for young people to come and feel at home. Most exciting was the addition of a brand new, fully functional kitchen! The kitchen allows us to prepare meals for young people during groups, gives young people the opportunity to learn how to cook and generally just brings everyone together.

I would like to personally thank each and every member of the Open Doors team for their continued hard work, dedication and passion. Our young people are incredibly fortunate to have such a wonderful, generous group of people supporting them. Open Doors Youth Service would not be the service we are today without each and every one of these amazing human beings.

-Chris Pickard

COMMUNITY ENGAGEMENT

As of August 2018 Open Doors Youth Service has incorporated the role of a Community Engagement and Operational Support team member into the service. This role has been filled by Shaye Austin who shares her time between Youth and Family Support Worker and Community Engagement. This role has provided Open Doors Youth Service the opportunity to allocate a specific team member to coordinate events in the community, ensure timely planning of attendance and staffing to events and events held by Open Doors Youth Service ourselves and also ensure that all enquiries to Open Doors are filtered and allocated to the appropriate staff.

Having someone in this role within the last few months has resulted in various significant wins and visibility within the community for our service. Some examples are; the BIGGEST turn out of young people and their families, friends and pets attended ODYS Headquarters to dress up and apply ALL the glitter to collectively attend the Pride Rally and Fair Day and the greatest and largest representation yet of the Open Doors team and young people at events for Wear It Purple Day 2018 attending panels, presentations, fundraisers and community stalls around Brisbane.

This role has dedicated time to securing corporate sponsorships as well as recruiting and coordinating Volunteers of Open Doors Youth Service with a specific program dedicated to providing a safe, supportive and encouraging environment for individual volunteers. Open Doors Youth Service continues to increase their social media/online presence and we have seen an increase in 122% engagements on Facebook thus far, which has been represented in our client intakes and support requested for young people in the community lately. This role endeavours to continue building relationships within the community and nurture these to ensure Open Doors Youth Service remains visible and known in the community.

-Shaye Austin



THE WICKHAM

RECONNECT PROGRAM

The Reconnect Drop in group is facilitated every Wednesday from 1500 – 1800hrs at Open Doors Youth Service for 12 to 17-year-old LGBTIQA+ Sistergirl and Brotherboy Young People. This group provides a safe, supported and empowered space for young people to 'drop in' and subsequently be themselves, socialise with likeminded Young People and cultivate new friends and connections. The Reconnect Drop in Group is run by Youth Workers Nikki Whitmore, Shaye Austin and Resident Art Therapist Mikarla Teague, with the help of two dedicated and committed volunteers every week, Nick and Nat. In addition to providing a safe social space, the Reconnect Program acts as a referral centre for young people wanting to link in with community services such as Psychologists, sexual health clinics, employment agencies, alcohol and drug support, and housing etc.

Each week there is a focus on life skills such as communication tools and cooking as well as providing activities that are fun, inclusive and light-hearted. Ice breaker games heavily focus on utilising these communication skills to build confidence and self-esteem and challenge the young people in a safe environment. The duration of group when games are played can range from musical bingo, board games, movies, craft, trivia to gardening. As well as this, the staff often run workshops around healthy relationships, confidence, friendships and useful tools that attendees can carry with them through life. The Reconnect Drop In Group often has guest speakers attending to provide information on services available in community as well as delivering workshops too. These can include the Gender Clinic (Lady Cilento Children's Hospital), Kids Helpline, LEAD Employment Agency, QSTARS and various other housing services, Human Services/Centrelink, and LGBTI Legal Service.

Overall, this consistently popular group space provides a place where young people can make themselves "at home", make new friends, receive support, learn new things, embark on new adventures and share stories and experiences.

JELLYBEANS

A social support group for transgender, gender diverse, gender queer and young people questioning their gender identity between the ages of 12-24.

The Jellybeans group provides a safe, supported and empowered environment for young trans people to be their authentic selves, explore through self-expression, socialise with likeminded young people and cultivate new friends and connections.

The Jellybeans group is run by Youth Worker Jamie Blake and Resident Art Therapist Mikarla Teague. In addition to providing a safe social space, the Jellybeans program acts as a referral centre for young people wanting to link in with community services such as psychologists, sexual health and gender clinics, employment agencies, alcohol and drug support, and housing organisations. On the first and third Saturday of each month, between the hours of 11-2pm, the Jellybeans program offers a fun relaxing space where young people can experience a range of activities whilst meeting new people and making friends. Groups are tailored to be inclusive and light-hearted to assist in building confidence and self-esteem in a safe and empowered environment focusing on positive outlooks and outcomes throughout the individuals journey.

Open Doors Youth Service acknowledges that gender is fluid, thus the Jellybeans group provides a safe space with no expectation or requirement for young people to 'decide' upon their gender identity, adopt a particular label, to act, or dress in any particular way to express one's individual gender.



MEET CAMILLE:

I HAVE BEEN ABLE TO MAKE IMPORTANT AND HEALING BONDS

During high school, I attended a private Christian school and being part of the LGBTQIA+ community in that environment was a very lonely time. I found Open Doors with an easy online search and booked my intake as soon as possible. Since then, they haven't been able to get rid of me! I attend Art Therapy and Drop-In on a Wednesday afternoon and Jellybeans on the first and third Saturday of every month. I have to be in a bad way to miss out on an Open Doors event.

Being around other LGBTQIA+ young people my age has made me feel more comfortable in myself and my identity. I've been able to meet other young people who have been through similar things to what I have and make important and healing bonds and that I don't think I would have found anywhere else. It's the only space in my life where respecting identity and pronouns is a core value and I really appreciate that.

Open Doors has opened a lot of doors for me (pun intended) to attend some pretty life-changing events that have shaped me into a better version of myself. I'm so grateful to be able to come to Open Doors and experience everything they have to offer. Knowing that they are always there for me to go to for support really puts my mind at ease. I'm truly blessed to have the service in my life.



NSPT: SUICIDE PREVENTION

This year Open Doors Youth Service was lucky enough to be chosen to be a part of the National Suicide Prevention Trial, led by the Brisbane North PHN. In partnership with the Centre for Human Potential, we have developed a new Suicide Intervention Program to assist young LGBTQIAP+ Sistergirl and Brotherboy people. This program will provide holistic support to young people aged 12-24 who are currently experiencing high levels of suicidal ideation, or who are coping with the loss of someone due to suicide.

Partnering Lisa Kunde (Psychologist with the Centre for Human Potential) with Lianne Sanderson (ODYS Youth Worker) this program will ensure young LGBTQIAP+ Sistergirl and Brotherboy people are receiving support in the multitude of aspects which frequently impact a person's mental health and suicidal ideation. Clients are provided free psychology sessions with no MHCP required, while receiving case management support from an ODYS Youth Worker to ensure that we are addressing the persons whole life rather than focusing solely on the mental health support.

This trial which utilises a wrap around, person centred approach aims to provide data supporting the partnership of youth services with mental health professions when working with young LGBTQIAP+ Sistergirl and Brotherboy people who are experiencing a suicidal crisis

YOUNG AND PROUD

Young and Proud is a support group for young people aged 18 – 24 years who identify as having diverse genders, bodies and/or sexualities. The group aims to provide young people access to support via a youth worker, but also seeks to provide opportunity for young people to participate in positive social interactions that do not involve partying or alcohol and drugs in a safe and affirming environment. Young and Proud has continued to grow over the year and has welcomed many new young people to the group this year.

In addition, Young and Proud members continue to develop and grow into integral parts of the Open Doors Youth Service Inc family. The young people in this group often act as peer supports and mentors for the younger members of our service and some also sit on our Youth Reference Committee which informs and guides our practice and the way we work with young people in the service.

Some members of the group have also participated in the wider community, working with local organisations to help run fundraising initiatives to benefit other groups. This sense of community and giving back is what makes the Young and Proud group so very special.

AOD

Open Doors Alcohol and Drug Program was launched on the 22nd of May 2018 as the first ever in Australia to address substance use in the LGBTIQAP+ SB Youth sector. Currently the program employs an AOD Clinician Bridget Macrae and Aboriginal and/or Torres Strait Islander AOD Youth Worker Rochelle Byrne (Rocky). ODYS Alcohol and Drug program will work holistically with young people and their families with a strong focus on harm minimisation and empowering our young people to make safe and informed decisions about their substance use. We can support any young person aged 12 – 24 who identifies within the LGBTIQAP+SB community and would like holistic support around concerns with their use of Alcohol and Other Drugs.

The Alcohol and Drug program also has an identified position to respond to the needs of Aboriginal and Torres Strait Islander young people and community with cultural sensitivity and inclusiveness. This has allowed ODYS to promote cultural connectiveness with a young person and support their journey with a hugely expanded positive referral pathways to appropriate other service providers and working together with Aboriginal and Torres Strait Islander organisations and support groups.

Bridget and Rocky have engaged with over 100 community members, organisations, Government Departments, Youth Interagency networks and LGBTIQAP+SB support groups across the South East Queensland Corner and as far as Cairns with our visit to YETI. Bridget and Rocky have also attended different High School's Wellbeing Days and delivered two harm minimisation sessions at ODYS. Currently there are 11 clients in the AOD program 6 of those 11 identify as Aboriginal and/or Torres Strait Islander young people, and a further 28 young people who participated in the Harm Minimisation sessions at ODYS.

HIGHLIGHTS: Launching the program..YAY... First Referral for a young person, establishing outreach clinics in both North and South Brisbane, Service visit to YETI in Cairns.

ALCOHOL AND DRUG SUPPORT FOR YOUNG PEOPLE, AGED 12 TO 24, WHO IDENTIFY WITH THE LGBTI+ COMMUNITY

FOR MORE INFORMATION CONTACT:

BRIDGET
ALCOHOL AND DRUG CLINICIAN
M: 0438 614 793
E: bridget@opendoors.net.au

**ROCHELLE – ABORIGINAL AND/OR TORRES
STRAIT ISLANDER AOD WORKER**
M: 0498 045 384
E: Rochellebyrne@opendoors.net.au



OPEN DOORS YOUTH SERVICE

Provides advocacy and support services for (LGBTIQAP+) young people aged 12 - 24 with diverse genders, bodies, sexualities, relationships and families providing a culturally and developmentally appropriate service.
opendoors@opendoors.net.au
(07) 3257 7660



ARTWORK KINDLY CONTRIBUTED
BY OPEN DOORS YOUTH - ARTIST: RIVER BINGE



PRIDE: ART THERAPY

The PRIDE Art Therapy program launched in 2017 by Creative Arts Therapist Mikarla Teague with Open Doors Youth Service and is the first of its kind nationally. The purpose of the project is to support LGBTIQAP+ Sistergirl and Brotherboy young people between the ages of 12-24 and their mental health and wellbeing, encouraging them to live healthy empowered lives through connecting them to community and culture through the use of artistic activities and exercises. The program encourages young people to express themselves in healthy, safe ways. This ground-breaking program is run weekly over 10 Organisations comprising of Brisbane Youth Service, Police-Citizens Clubs, Jabiru Community Youth and Children services, Headspace, Brisbane City Councils Visible Ink, around South East Queensland to over 70+ young people per week. In total the program has supported over 1600 young people over 12 months and has proven to be one of the most successful programs run at Open Doors Youth Service; however, we are currently seeking ongoing support to continue its imperative longevity.

HIGHLIGHTS:

Creative Therapies Week.
A 4-day Creative Therapies event, comprising of various creative therapeutic modalities, such as drumming workshops, dramatherapy, creative writing, and poetry.

The integration of the PRIDE Art Therapy Program into both the Reconnect and Alcohol and Other Drugs Programs.

\$9000 ongoing partnership pledged with the PRIDE Art Therapy Program from Lifestyle Solutions.

6 - Week trial Dramatherapy Program.

Police Citizens Club True Colours Program.

"ODYSSEY" - Art Exhibition & Fundraiser for Betty's Espresso. Hugely successful event showcasing 12 months of young people's artworks, poetry and musical performances - Raising \$2500 for the PRIDE Art Therapy Program.

6 - Week "Art for Change" Art Therapy Program facilitated at Brisbane Youth Service.

Creative Therapies Week launch accompanied By Lifestyle Solutions and Aurizon. \$9000 ongoing partnership pledged with the PRIDE Art Therapy Program from Lifestyle Solutions.





MEET MAREK:

OPEN DOORS HAS GIVEN ME CONFIDENCE TO BE MY TRUE SELF

I'm a proud Queer Man, but I didn't always feel this way.

I started to realise I was different to others when I was twelve, while attending my Christian high school. This was something that created a painful conflict inside me, a truth I denied with anger. This led me into a deep chronic depression one where I conceded suicide for months at a time. By the end of high school I came to accept that I was queer and slowly at Uni I came out to a few trusted friends and eventually my Family, all were accepting. But this acceptance didn't undo the years of self-inflicted anguish and led to a decline in my mental health at the end of my honours year. After this I sought the help I needed. Somehow throughout my years at uni I'd never met another gay person and so my Psychologist suggested I go to Open Doors Youth Service.

When I came to Open Doors for my first Young and Proud (the infamous walking tour) I felt a weight was lifted from my shoulders. I felt safe and loved and understood because everyone was Queer like me. Each time I attended Young and Proud or the Art Therapy groups I was given a nugget of gold. They gave me hope that I could have a life, one of my choosing and this was affirmed by the incredible and generous Staff at Open Doors and by my fellow queer friends. Then slowly I began heal over the two and a bit years that I have been coming here. It hasn't been easy, and when times have been tough, Chris has always been there to pick up the pieces and glue them back together. I wouldn't still be here if it wasn't for the role Open Doors has had on my Life, and now I have one. Open Doors has given me the confidence to be my true self, and to help others of the Queer and greater community through volunteering and events. They have also taught me to be a kinder and more understanding person and provided me with tools to Guide and help others. I look forward to enjoying the Life Open Doors has given me.



COMMUNITY DONORS

Andrews, Paul
Andriolo, Anna
Angelico, Ramona
Baker, David
Baker, Nick
Ballard, Tom
Baxter, Anthony
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Oram, Peter
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Paroz, Amanda
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Proffit, Mark
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Redmond, Andrew
Sadd, Adam
Santacruz, Sally
Sawkins, Roger
Shankland, Joanne
Shaw, Andrew
Sheehan, Izzy
Skipworth, Ian
Sottile, Domenico
Staunton, Shaun
Stringer, Hayden
Stumpf, Kathryn
Telford, Rob
Tibbitts, Alana
Tyler, Samuel
Von Gnielinski, Natascha
Wakim Geagea, Sarah
Wallace, Catherine
Walshe, Carolyn
Wankadia, Paul
Ward, Peter
Warner, Kellie
Weinert, Carmel
Wieland, Dan
Woodgate, Neil

OUR VALUES



PARTICIPATION

ODYS believe people have a voice, the right to connection to community and to be treated fairly. All people have the right to be provided opportunities and encouragement to actively collaborate and participate in life.



RESPECT

ODYS believe all people are to be provided a safe and supportive environment free from discrimination, a place where people can be themselves.



IDENTITY

ODYS believe genders, bodies and sexualities are diverse. You have the right to explore and express yourself in a non-judgmental, safe environment; a place where "You can be you".



DIVERSITY

ODYS value and celebrate diversity and equality, empowering young people to be the best version of themselves.



EMPOWERMENT

ODYS is empowered to educate our community and the society we exist in, by setting an example, by being community leaders, and by sharing our knowledge and experience.

SPONSORS & SUPPORTERS

4ZZZ

Accenture

Aftercare

Aurizon

Barracudas Polo Team

Betty's Espresso

Brisbane City Council

Brisbane Powerhouse

Brisbane Rotaract

Commonwealth Bank

Cork & Chroma

Gar'ban'djee'lum

Grill'd West End

HSF

Indigilez

Junky Comics

Lendlease

Lifestyle Solutions

Netherworld

New Farm Cinemas

Officeworks W'gabba

PWC

River City Pride

Riverlife

Rotary W'gabba

SAP

Sportsman Hotel

St Michael and all Angels

StreetSmart

Strike Bowling W'garden

Suncorp

The Pancake Manor

The Wickham Hotel

The XX Band

University of Queensland

Urban Jungle Studios

Woolworths Spring Hill

Open Doors Youth Service Inc.

Annual General Meeting Minutes 2017

Open Doors Youth Service, 5 Greensquare Close, Fortitude Valley, Queensland, 4006

Tuesday 28th November 2017

Attendance: Pam Barker, Sally Morris, Christopher Pickard, Tyrone Shandiman (Board), Peter Solowy (Board), Shaye Austin, Lianne Sanderson, Mikarla Teague, Jamie Blake, Nathaniel Collura, Sarah Dean (Board), Andrew Quin, Susan Fisher, Ian Vogt, Mark Snow, Shay Johnson, Rhys Paxton, Nikki Goodwin, Craig Bowen, Christian Novas, Cassandra Davis (Dial In – Board).

Apologies: Nick Baker (Board)

Proxies: Miles Heffernan, James Bugeja, Eva Rankmore

Quorum: Yes (5 Board Members vs 7 Non-Board Members Present)

6:00pm: Chris Pickard welcomed guests and acknowledged the traditional custodians of the land on which we meet today, the Jaggerah and Toorabul people and pay my respects to elders past, present and emerging.

6:05pm: Chris proposed that the minutes from the 2016 AGM be accepted – Passed (Motioned by Tyrone Shandiman & Seconded by Sally)

6:07pm: Peter Solowy presented the board report which is shown in the Annual General Meeting board report. Peter called for members to pass the board report – Passed (Motioned by Tyrone Shandiman & seconded by Sara Dean)

6:18pm: Andrew Quinn presented the treasurers report and called for a motion to pass the report including audited financial reports – Passed (Motioned by Tyrone Shandiman & seconded by Sara Dean)

6:23pm: Pam barker presented the General Managers report and called for a motion to pass the report – Passed (Motioned by Sally Morris & seconded by Andrew Quim)

6:35pm: Chris Pickard announced the nominations for the office bearers positions as stated below:

Chairperson: Peter Solowy

Vice Chair Person: Tyrone Shandiman

Secretary: Cassandra Davis

Acting Treasurer: Peter Solowy

Committee Member: Nick Baker

Committee Member: Sarah Dean

Motion Passed – All board positions passed unopposed 12 members for & 0 Against)

6:40pm: Chris Pickard proposed a motion to appoint Haywards Chartered Accountants as the Auditor for Open Doors in the 2017/2018 financial year – Passed moved by Peter Solowy & Seconded by Andrew Quinn.

6:42pm: The following staff members were invited to stand up and speak about the programs they manage at Open Doors:

Shaye Austin

Chris

Jamie

Mikarla

Lianne

Nat

7:08pm: Peter and Pam presented the following certificate of thanks to Street Smart, Commonwealth Bank, Suez, Brisbane City Council, HIVQ Foundation, St Michaels and All Angels, Aurizon, Consolidated Properties, Clayfield College, F2 Happy Mardi Gras.

7:15pm: Peter Solowy & Chris Pickard confirmed formalities for this evening are concluded, thanked everyone for attending and invited guests to stay around after to meet the board and have light snacks.

Please sign
& Return.

OPEN DOORS YOUTH SERVICE INC.

**FINANCIAL REPORT
FOR THE YEAR ENDED
30 JUNE 2018**

1.

**OPEN DOORS YOUTH SERVICE INC.
STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2018**

	<u>Note</u>	<u>2018</u>	<u>2017</u>
Revenue	2	516,267.35	236,138.16
Other Income	2	104,040.02	73,395.04
Employee benefits expense		(400,806.94)	(209,208.02)
Depreciation and amortisation expense		(3,002.00)	(829.00)
Insurance		(14,450.14)	(10,243.85)
Motor vehicle and Travel expenses		(10,783.04)	(1,330.21)
Property Expenses		(18,177.95)	(17,574.54)
Staff training and development expenses		(8,404.16)	(6,732.14)
Audit, legal and consultancy fees		(4,415.00)	(2,808.75)
Client support services expense		(9,979.29)	(11,078.10)
Other operating costs		(68,719.79)	(25,373.98)
Current year surplus before income tax		81,569.06	24,354.61
Income tax expense		-	-
Net current year surplus		81,569.06	24,354.61
Other comprehensive income		-	-
Total comprehensive income for the year		\$81,569.06	\$24,354.61
Total comprehensive income attributable to members of the entity		\$81,569.06	\$24,354.61

The accompanying notes form part of these financial statements.

2.

OPEN DOORS YOUTH SERVICE INC.
STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2018

	<u>Note</u>	<u>2018</u>	<u>2017</u>
ASSETS			
Current Assets			
Cash at Bank and On Hand	3	302,850.43	158,865.59
Debtors & Prepayments	4	17,013.22	7,935.06
Total Current Assets		319,863.65	166,800.65
Fixed Assets	5	41,248.65	236.35
Total Fixed Assets		41,248.65	236.35
TOTAL ASSETS		\$361,112.30	\$167,037.00
LIABILITIES			
Current Liabilities			
Creditors & Accruals	6	39,013.51	12,045.74
Income Received & Unexpended	7	84,374.73	12,674.04
Employee Provisions	8	22,730.64	8,892.86
Total Current Liabilities		146,118.88	33,612.64
TOTAL LIABILITES		146,118.88	33,612.64
NET ASSETS		\$214,993.42	\$133,424.36
MEMBERS FUNDS			
Retained Surplus		214,993.42	133,424.36
TOTAL MEMBERS FUNDS		\$214,993.42	\$133,424.36

The accompanying notes form part of these financial statements.

3.

OPEN DOORS YOUTH SERVICE INC.
STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2018

	<u>Retained Surplus</u>	<u>Revaluation Surplus</u>	<u>Financial Assets Reserve</u>	<u>Total</u>
Balance at 1 July 2016	109,069.75	NIL	NIL	109,069.75
Comprehensive Income				
Surplus for the year attributable to members of the entity	24,354.61	-	-	24,354.61
Total comprehensive income attributable to members of the entity	24,354.61	-	-	24,354.61
Balance at 30 June 2017	133,424.36	NIL	NIL	133,424.36
Balance at 1 July 2017	133,424.36	NIL	NIL	133,424.36
Comprehensive Income				
Surplus for the year attributable to members of the entity	81,569.06	-	-	81,569.06
Total comprehensive income attributable to members of the entity	81,569.06	-	-	81,569.06
Balance at 30 June 2018	214,993.42	NIL	NIL	214,993.42

The accompanying notes form part of these financial statements.

4.

**OPEN DOORS YOUTH SERVICE INC.
STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2018**

	<u>2018</u>	<u>2017</u>
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts		
Department of Social Services	230,142.54	228,608.75
Interest	1,122.11	684.91
Other Income	451,665.25	92,913.58
Payments		
Wages & Salaries & Other Supplies	494,930.76	309,648.00
Net cash provided by (used in) operating activities	<u>\$187,999.14</u>	<u>\$12,559.24</u>
CASH FLOWS FROM INVESTING ACTIVITIES		
Payment for purchase of plant & equipment	(44,014.30)	-
Net cash provided by (used in) investing activities	<u>(44,014.30)</u>	<u>-</u>
CASH FLOWS FROM FINANCIAL ACTIVITIES		
Net increase/(decrease) in cash held	143,984.84	12,559.24
Cash at beginning of the reporting period	158,865.59	146,306.35
Cash at end of the reporting period	<u>\$302,850.43</u>	<u>\$158,865.59</u>
Reconciliation of Net Surplus/Deficit to Net Cash Provided by (Used in) Operating Activities		
Operating Result	74,947.74	24,354.61
- Depreciation	3,002.00	829.00
- Increase/(Decrease) in Payables	26,967.77	2,613.25
- Increase/(Decrease) in Provisions	13,837.78	(22,527.30)
- (Increase)/Decrease in Prepayments & Debtors	(9,078.16)	(5,384.36)
- Increase/(Decrease) in Grants Unexpended	78,322.01	12,674.04
Net cash provided by (used in) operating activities	<u>\$187,999.14</u>	<u>\$12,559.24</u>

The accompanying notes form part of these financial statements.

5.

**OPEN DOORS YOUTH SERVICE INC.
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2018**

1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirement of the Associations Incorporation Act (Qld) and Australian Charities and Not-for-Profits Commission Act 2012. The committee has determined that the association is not a reporting entity.

The report is also prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(a) Fixed Assets - Depreciation

Depreciation is charged on all Fixed Assets on the prime cost method and is brought to account over the estimated economic lives of all Assets.

(b) Employee Entitlements

Provision is made for the organisation's liability for employee entitlements arising from services rendered by employees to balance date. Employee entitlements expected to be settled within in year together with entitlements arising from wages and salaries, annual leave and sick leave which will be settled after one year, have been measured at their nominal amount. Other employee entitlements payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those entitlements.

Contributions are made by the association to an employee superannuation fund and are charged as expenses when incurred.

(c) Income Tax

The Association is exempted from tax under section 50-10 of the Income Tax Assessment Act 1997.

(d) Comparative Figures

Comparative figures, where necessary, have been reclassified in order to comply with the presentation adopted in the figures reported for the current financial year.

(f) Economic Dependence

The Open Doors Youth Service Inc. is dependant on government funding to operate. As at the date of the report the committee has no reason to believe the government will not continue to support the organisation.

6.

OPEN DOORS YOUTH SERVICE INC.
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2018

	<u>2018</u>	<u>2017</u>
2. REVENUE AND OTHER INCOME		
Revenue		
Revenue from Government Grants		
Department of Social Services	230,142.54	228,608.75
Department of Public Works & Housing	58,001.75	-
Queensland Health	138,146.62	-
Queensland Mental Health Commission	33,326.83	-
	<hr/> 459,617.74	<hr/> 228,608.75
Other Revenue		
Gambling Community Benefit Fund	14,282.00	-
Interest	1,122.11	684.91
Fees Received	39,500.00	-
Brisbane City Council	1,745.50	6,844.50
	<hr/> 516,267.35	<hr/> 236,138.16
TOTAL REVENUE		
Other Income		
Donations	72,525.12	61,174.92
Good2Give Community Fund	10,928.54	9,071.46
Sundry Income	2,786.36	3,148.66
Other Income	17,800.00	-
	<hr/> 104,040.02	<hr/> 73,395.04
TOTAL OTHER INCOME		
TOTAL REVENUE AND OTHER INCOME	<hr/> \$620,307.37	<hr/> \$309,533.20
3. CASH AT BANK AND ON HAND		
Cash on Hand	350.00	350.00
Cheque Account	120,991.14	16,848.62
Cash Management Account	5,732.65	25,249.45
Cash Management Account	46,537.64	45,463.77
Cheque Account	129,239.00	70,953.75
	<hr/> \$302,850.43	<hr/> \$158,865.59
4. DEBTORS & PREPAYMENTS		
Australian Tax Office	2,513.22	1,229.86
Debtors	14,500.00	1,282.75
Wages & Salaries	-	5,422.45
	<hr/> \$17,013.22	<hr/> \$7,935.06

7.

OPEN DOORS YOUTH SERVICE INC.
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2018

	<u>2018</u>	<u>2017</u>
5. FIXED ASSETS		
Furniture & Equipment - at Cost	129,341.65	85,327.35
Less Accumulated Depreciation	88,093.00	85,091.00
	<hr/> 41,248.65	<hr/> 236.35
Motor Vehicle - at Cost	39,133.18	39,133.18
Less Accumulated Depreciation	39,133.18	39,133.18
	<hr/> -	<hr/> -
	<hr/> \$41,248.65	<hr/> \$236.35
6. TRADE CREDITORS		
Audit	2,860.00	2,660.00
Australian Taxation Office - PAYG	24,574.00	7,252.00
Accruals	4,876.23	2,133.74
GST	6,703.28	-
	<hr/> \$39,013.51	<hr/> \$12,045.74
7. GRANT INCOME RECEIVED & UNEXPENDED		
Brisbane City Council	-	1,745.50
Good2Give Community Fund	-	10,928.54
Queensland Health	62,409.38	-
Department of Housing & Public Works	6,998.25	-
Queensland Mental Health Commission	14,967.10	-
	<hr/> \$84,374.73	<hr/> \$12,674.04
8. PROVISIONS		
Provision for Annual Leave	14,986.06	6,292.46
Provision for Long Service Leave	6,532.95	2,091.65
Provision for Superannuation	1,211.63	508.75
	<hr/> \$22,730.64	<hr/> \$8,892.86

8.

OPEN DOORS YOUTH SERVICE INC.

STATEMENT BY MEMBERS OF THE COMMITTEE

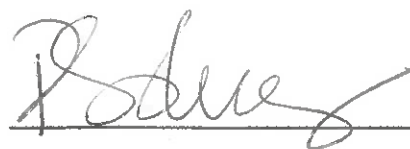
The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial Statements.

1. In the opinion of the committee the financial report as set out on pages 1 to 7 are in accordance with the Australian Charities and Not-for-Profits Commission Act 2012 and:
 - (i) Comply with the Australian Accounting Standards applicable to the entity; and
 - (ii) Give a true and fair view of the association's financial position as at 30 June 2018 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements.
2. At the date of this statement, there are reasonable grounds to believe that Open Doors Youth Service Inc. will be able to pay its debts as and when they fall due.

This Declaration is signed in accordance with Subs 60.15(2) of the Australian Charities and Not-for-Profits Commission Regulation 2013.



President / Vice President



Treasurer

16/11/18

Date



9.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF

OPEN DOORS YOUTH SERVICE INC.

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Open Doors Youth Service Inc., which comprises the statement of financial position as at 30 June 2018, the statement of profit & loss and other comprehensive income, statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

In our opinion, the accompanying financial report of Open Doors Youth Service Inc. has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012 and the Associations Incorporation Act (QLD).

- 1) Giving a true and fair view of the associations financial position as at 30 June 2018 and of its performance for the year then ended; and
- 2) Complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the Australian Charities and Not-for-Profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the Auditor Independence Requirements of the ACNC Act and ethical requirements of the Accounting Professional and Ethical Standards Board's APES110: code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the association to meet the requirements of the Australian Charities and Not-for-Profits Commission Act 2012 and the Associations Incorporation Act (QLD). As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of the Committee for the Financial Report

The committee is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the Australian Charities and Not-for-Profits Commission Act 2012 and the Associations Incorporation Act (QLD), and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

LEVEL 1 488 LUTWYCHE ROAD
LUTWYCHE QLD 4030

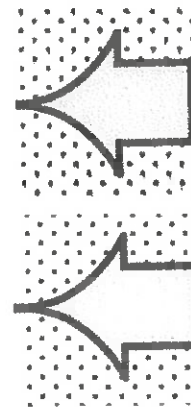
PO BOX 198
LUTWYCHE QLD 4030

TELEPHONE: (07) 3357 8322

FACSIMILE: (07) 3357 9909

EMAIL: admin@haywards.net.au

PARTNERS: GREG DORGE
PETER GESCH
PHIL ROBINSON



Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.


 PETER GESCH
 HAYWARDS CHARTERED ACCOUNTANTS
 Level 1 / 488 Lutwyche Road
 LUTWYCHE QLD 4030

Dated this 28th day of September 2018

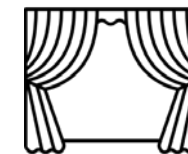
HOW YOU CAN SUPPORT US



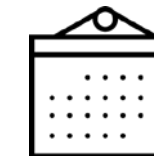
Donate online at
www.opendoors.net.au.
 Donations of \$2 or more are
 tax deductible.



Volunteer at our group
 sessions or one off events.



Organise a fundraising event
 for us or sponsor an event or
 campaign.



Participate in one or more of
 our annual events such as
 Queeriosity. Visit our website
 to find out more.



Like and follow our social
 media accounts, sharing posts
 and inviting friends to like us.

For fundraising and volunteer enquiries:
 Email: opendoors@opendoors.net.au
 Phone: 07 3257 7660



Thank You

Please do not hesitate to contact us to discuss how Open Doors can work together with you to improve the lives of LGBTIQ+ young people.



facebook.com/
opendoorsyouthserviceinc



www.opendoors.net.au



07 3257 7660



opendoors@opendoors.net.au

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